

Section Number	Page Number	Point Number	Original Clause	Query	ADCC Bank Response
2	4	b	Bidder should provide on-site comprehensive three years warranty along with 2 years comprehensive AMC for Desktops with operating system.	Bidder should provide on-site comprehensive five years warranty for Desktops with operating system. Warranty should refer on OEM's Website.	RFP requirement stands
2	4	g	Delivery Time and Place: Bidder should provide all the hardware mentioned in Bid area in above table within 8-10 weeks at Bank's Branches spread over Ahilyanagar District. The details will be shared by Bank with successive bidder	The RFP specifies delivery within 8–10 weeks across branches in Ahilyanagar District. Kindly confirm if phased delivery is allowed branch-wise or if full delivery is mandatory within the stated timeline.	RFP requirement stands
2	5	h	Bidder to install predefined applications on desktop. Bank will share the list of predefined applications to the final selected bidder.	Please share Need list of predefined applications before tender submission.	Will be shared with final selected Bidder.
2	5	i	Bank have procured the Securite End Point Security V7.6 through M/s. Cybernet IT Solutions Pvt. Ltd. Bidder to support the activity to Install, implement, maintain and support the Enterprise Anti-Virus services (Admin Console Based).	Since the bank already uses Securite Endpoint Security (V7.6) and an existing Active Directory setup managed by Cybernet IT Solutions, please clarify the exact scope of bidder responsibility—does it include full takeover or only support/augmentation?	Anti-Virus will be managed by M/s. Cybernet IT however final selected bidder is expected to support installation and maintainance of Anti-Virus System.
2	5	m	If the bank wishes to procure additional hardware during the contract period, then the bidder shall provide the hardware at the rates specified in the Bill of Material.	As per market uncertainty Price validity not possible for 5 years.	Kindly refer corrigendum
5	9	6	The bidder should have prior experience of Supply, Installation and maintenance of IT infrastructure including minimum 500 Desktop in at least 1 DCC Bank in Maharashtra in last 5 years	We are a Leading System Integrator having strong presence among Govt and Banking customers,The given clause of supply of 500 desktop only to dcc bank will restrict many prominent bidders to participate hence to have fair competetion and maximum participation we request you to kindly modify the clause as: "The bidder should have prior experience of Supply, Installation and maintenance of IT infrastructure minimum 500 Desktops in single or multiple orders in Govt/PSU Banks/NAtionalised Banks/Corporate Banks /Co operative Banks amongs which supply should be to at least 1 DCC Bank in Maharashtra in last 5 years"	Kindly refer corrigendum
5	9	6	The bidder should have prior experience of Supply, Installation and maintenance of IT infrastructure including minimum 500 Desktop in at least 1 DCC Bank in Maharashtra in last 5 years	Need clarification regarding whether 500 desktop supply experience is required in multiple orders out of which 1 order should be from DCC Bank.The mentioned criteria becomes very much Vendor/ specific. Reputed Vendors/SI with 25 Cr plus Turnover and Strong Experince in BFSI and Govt segment not necessarily have experience specifically in DCC bank ,but have experience in PSU banks,other co operative banks ,Pvt banks	Kindly refer corrigendum
5	9	7	The Bidder or OEM should have its service center at Ahilyanagar/ Pune :- Shops and Establishment Certificate, Service Centre address, Phone number to be provided.	Every region has an OEM service center. Kindly clarify whether the Shop & Establishment license is required to be held by the OEM itself, or by the bidder participating in the tender.	RFP requirement stands

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6	10	1	The quoted price is valid for next 180 days	The eligibility requirements, the quoted price should be valid for a period ranging between 30 days	RFP requirement stands
7	10		<p>1) Payment schedule - Payments to the successful bidder shall be made on target milestones (including specified project deliverables) as mentioned below: -</p> <p>i. Hardware cost:</p> <p>a. 50% after successful delivery of Hardware and sign off from the Bank.</p> <p>b. 45% after successful installation of Hardware and sign off from the Bank.</p> <p>c. 5% after completion of warranty of Hardware and sign off from the Bank.</p> <p>ii. One Time Cost:</p> <p>a. Implementation/installation cost will be paid after 30 days of successful implementation, sign off and acceptance by the bank.</p> <p>iii. AMC for Hardware managementsolution:</p> <p>a. Yearly AMC, value will be paid Half Yearly advance, and SLA will be imposed in next invoice and service credit for last AMC invoice.</p> <p>2) The currency or currencies in which payments shall be made to the supplier/ selected bidder under this Contract shall be Indian Rupees (INR) only.</p> <p>3) The price would be inclusive of all applicable taxes under the Indian law like customs duty, excise duty, import taxes, freight, forwarding, insurance for transit and till installation, delivery, etc. but exclusive of only applicable GST which shall be paid /</p> <p>Hardware Cost:</p> <p>5% after completion of warranty of Hardware and sign off from the Bank.</p>	As per the payment terms (50% on delivery, 45% on installation, 5% after warranty), kindly confirm if there is any provision for mobilization advance or milestone-based flexibility to support project execution.	RFP requirement stands
7	10	i-c	Hardware Cost: 5% after completion of warranty of Hardware and sign off from the Bank.	Kindly accept 5% BG against 5% of security deposit.	RFP requirement stands
Annexure 2	Functional Technical Requirements		Processor & Chipset: 14th Generation Minimum Core i7 or above (Min 2.4 GHz with Turbo up to 5.4 Ghz, 12 MB Cache, 20 Cores) or higher Q370 Chipset or higher	The given Chipset is old and it seems to be a typographic error, as the current Chipset as per market standards and the given requirement should be Q 670 or higher	Kindly refer corrigendum
Annexure 2	Functional Technical Requirements		Display: * 19" (1900x1200), Antiglare LED Monitor. Should have display port and VGA, HDMI connector. Provision to mount the CPU behind it. Both monitor to be connected to	Display: * 22" (1900x1200), Antiglare LED Monitor. Should have display port and VGA, HDMI connector. Provision to mount the CPU behind it. Both monitor to be connected to proper connector/video cables	Kindly refer corrigendum

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Annexure 2	Functional Technical Requirements		Power Supply: Minimum 65W or above External Indian Power Adapter for CPU with average efficiency of 87% or more	Power Supply: Minimum 90W or above External Indian Power Adapter for CPU with average efficiency of 82% or more	Kindly refer corrigendum